



**Safety and humanity in critical care:
Are we as good as we think we are?**

Wednesday 11 December 2013
8.45-5.00

Royal Over-Seas League, Over-Seas House, Park Place, St James's Street, London SW1A 1LR

Morning session

5 CPD credits
Approved
(2C07, 3C00)

Hall of India

8.45-9.15 **Coffee, Registration and networking**

Princess Alexandra Hall Session Chair: *Dr. Stephen Brett, Consultant in Intensive Care Medicine*

9.20-9.30 **Welcome, Introduction and objectives for the day**

Ganesh Suntharalingam, Medical lead and Angela Walsh, Network Director NWL Critical Care Network

9.30-10.20 **Leadership in critical care**

Professor Aiden Halligan, Director of Education, University College London Hospitals NHS Trust and Principal of UCLP NHS Staff College for leadership development
[Q&A](#)

10.20-11.10 **Team psychology: what can intensive care learn from safety-critical industries?**

Dr Tom Reader, Lecturer in Organisational and Social Psychology, London School of Economics
[Q&A](#)

Hall of India

11.10-11.40 **Coffee, networking and exhibition**

Princess Alexandra Hall

11.40-11.55 **Safety in critical care: what can we learn from others?**

Ganesh Suntharalingam, Medical lead, NWL Critical Care Network

11.55-12.25 **Thematic introductions**

- **Building safety and ergonomics into a new unit**
Dr. Andre Vercueil, Consultant ICM, Kings Health Partners
- **Systematic communication: learning from the military**
Gezz Van Zwanenberg, Project Lead NWLCCN & RAF
- **Safety culture in critical care – how do we know we are achieving it?**
Dr. Elizabeth Haxby, Lead Clinician for Clinical Risk, Royal Brompton & Harefield NHST

12.25-13.00 **Launch pad discussions (audience session, round-table format)**

- "What would a completely safe unit look like?"
- "How would a completely safe unit run?"
- "What happens in a completely safe bed-space?"

Hall of India

13.00– 14.00 **Sandwich lunch, networking and exhibition**

Afternoon session

Princess Alexandra Hall **Session Chair:** *Dr. Stephen Brett, Consultant in Intensive Care Medicine*

14.00-14.10 **Launchpad feedback: next steps and Network work programme in patient safety**
Ganesh Suntharalingam, Medical Lead, NWL Critical Care Network

14.10-14.15 **Introduction to the afternoon: are we doing the best we can for patients and carers?** *Dr. Stephen Brett, Consultant in Intensive Care Medicine*

14.15-14.45 **My experience of ICU as a patient**
Michael Wise – ICU survivor
[Q&A](#)

14.45-15.15 **My experience of ICU as a relative**
Sarah Roden – wife of ICU survivor
[Q&A](#)

15.15-15.25 **Feedback from the critical care patient groups**
Duncan Wells - former ICU patient and chair of Supporting ITU Patients (SITUP)
[Q&A](#)

Hall of India

15.25-15.55 **Coffee, networking and exhibition**

Princess Alexandra Hall

15.55-16.15 **How critical care affects patients and families: translating the research**
Dr Tom Reader, Lecturer in Organisational and Social Psychology, LSE

16.15-16.45 **Launchpad discussions (audience session, round-table format)**
Chairs: Dr. Stephen Brett, Dr. Tom Reader

- “How would you build the best ICU/HDU for patients and families?”
- “How would you run a perfectly compassionate unit?”
- “By the bed space: how many of our current assumptions are wrong?”

16.45-17.00 **Delivering a safe and humane critical care service in north west London**

17.00 **Close** [Please remember to collect your participation certificate](#)

Reflective practice

Revalidation FICM: code:3C00 Patient safety and health systems management (domain 11)

Revalidation RCOA: code:2C07 ICM Management of the ICU